

Direct Debit Season Ticket Application Form

Please write clearly and in BLOCK CAPITALS. Tick boxes where appropriate.
Available for purchase of quarterly tickets only.

1. Personal Details

Title Initial/Forename

Surname

Preferred address: Home Business

Town

County

Postcode

Email

2. Ticket Type Required

First Class Standard Adult Child (Under 16 years)

Photocard number

Start date:

3. Journey Details

Start station

Destination station

For office use:

4. Car Park Season Ticket Details

(Not applicable at London King's Cross, Edinburgh Waverley, Leeds and Berwick-upon-Tweed)

Required To commence

I have read and understood the enclosed terms and conditions.



Instruction to your Bank or Building Society to pay Direct Debits

Please fill in the whole form and take it to an East Coast Travel Centre.

1. Name and full postal address of your Bank or Building Society branch

To: The Manager

Bank or Building Society

Address

Postcode

2. Name(s) of account holder(s)

3. Branch sort code

(From the top right hand corner of your cheque)

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4. Bank or Building Society Account Number

5. Photocard number

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.
East Coast Mainline Company

FOR EAST COAST OFFICIAL USE ONLY

This is not part of the instruction to your Bank or Building Society.

Season Ticket Type First Standard

Ticket price Quarterly Payments

Car Park Ticket Total Value

Customer's signature Clerk's signature

6. Instruction to your Bank or Building Society

Please pay East Coast Direct Debits from the account detailed on this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with East Coast and, if so, will be passed electronically to my Bank/ Building Society.

Signature(s)

Date

Originator's Identification Number

2 5 4 3 0 5



Season Ticket Direct Debit Scheme Terms and Conditions

1. Applicants will receive a 13% discount on the regular price of Quarterly Season Ticket which is very close to the cost of one quarter of an Annual Season Ticket.
2. Applicants may choose to receive a discount on a quarterly car park permit. The discount will vary by station but will be close to the cost of one quarter of an annual car park permit. Discounted car parking, as part of this scheme, is not available at Leeds, Edinburgh Waverley, Berwick or London King's Cross.
3. The discount is only available for journeys priced by East Coast. Queries can be answered at any East Coast Travel Centre.
4. The first discounted payment will be made on application at an East Coast Travel Centre with all subsequent payments made by direct debit.
5. It is not necessary to renew annually. Direct debit payments will continue until cancelled by the Applicant. If you wish to cancel, please notify us in writing, giving at least thirty days notice.
6. On successful application, East Coast will write to applicants to confirm direct debit payment dates and amounts.
7. For Season Tickets commencing before the 15th of any calendar month, payments will be collected on the 15th of the previous calendar month. For Season Tickets commencing on or after the 15th of any calendar month, payments will be collected on 1st of the same month.
8. Changes to direct debit payment values (normally in January each year) will be notified in writing.
9. Applicants will need to collect tickets from designated East Coast Travel Centre each quarter.
10. Discounted Travel does not apply to London Travel Cards or Season Tickets which include Through-London travel. Full priced London Travel Cards can be purchased separately. Please compare prices at an East Coast Travel Centre.
11. This offer only applies to periods of continuous use. Any break in continuity will result in a loss of discount.
12. Normal Season Ticket Refund Rules Apply. Refunds will be paid directly into the applicant's bank account.
13. Abuse of this facility may result in your exclusion from the scheme.
14. Delay Repay vouchers can be used against the cost of discounted Quarterly Season Tickets. They must only be redeemed on a quarterly basis. Vouchers may be handed in at designated East Coast Travel Centre. Vouchers must be received at least 28 days prior to Direct Debit due date. Delay Repay vouchers must be obtained using the normal Delay Repay process.
15. Season Ticket holders' names and addresses are recorded. You may be contacted for survey purposes about the journeys you make with your Season Ticket.